The department of Benefits & Wellness is available to help you with your transition into retirement. Please feel free to contact the department at 313-577-3000 or e-mail askhr@wayne.edu, in confidence, with all your questions. In addition, the following list of telephone numbers for specific items may be helpful:

- **TIAA/CREF Investments**.........................1-800-842-2776  
  TIAA Website:  [www.tiaa-cref.org/wayne](http://www.tiaa-cref.org/wayne)
- **Fidelity Investments**.........................1-800-343-0860  
  Fidelity’s website:  [www.netbenefits.com](http://www.netbenefits.com)
- **Social Security Retirement**...................1-800-772-1213  
  // [www.ssa.gov](http://www.ssa.gov)
- **Medical insurance**............................313-577-3717 (WSU Benefits & Wellness)  
  Applying for Medicare (if age 65 or older)........1-800-772-1213 (Social Security Administration)  
  Medicare’s website:  [www.medicare.gov](http://www.medicare.gov)
- **Medical insurance**............................313-577-3717 (WSU Benefits & Wellness)
- **Medical insurance**............................313-577-3717 (WSU Benefits & Wellness)
- **Life insurance**
  - Change of beneficiary .......................313-577-3000 (WSU Benefits & Wellness)
  - Conversion to individual direct-pay plan  
    - Form........................................313-577-3000 (WSU Benefits & Wellness)
    - Consulting/ Questions....................1-800-247-6875 (Sun Life Financial)
- **Dental insurance**............................313-577-3000 (WSU Benefits & Wellness)
- **Vision insurance**............................313-577-3000 (WSU Benefits & Wellness)
- **Voluntary Benefits**
  - Fitness Center.............................313-993-4378 (Chris Nolan)
  - Home and/or Automobile Insurance.........1-800-648-7944 X55112 (Liberty Mutual)
  - Long-Term Care Insurance..................1-800-400-5083 (John Hancock), 1-800-918-8877, option 6 (Trustmark)
- **Payoff of banks (if eligible)**
  - General questions..........................313-577-3717 (WSU Benefits & Wellness)
  - Disposition of payoff check..............313-577-2138 (Juanita Gonzales, WSU Payroll Department)
- **Retiree identification card**..............313-577-8663 (WSU One Card Office)
- **University parking**.........................313-577-3704 (WSU Parking Authority)
- **Continued e-mail access**..................313-577-3000 (WSU Benefits & Wellness)
  - Using e-mail from home....................313-577-4778 (WSU C&IT Help Desk)
- **Continuing Education**.....................313-577-8193 (WSU Registration and Scheduling)
  - Age 60 or older – 75% reduction in regular tuition