



Conflict Resolution Training

Join us for an engaging session on
Conflict Resolution

Multiple dates available!

To Register:

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Pipeline, Today!

Overview of Conflict

- What is conflict?
- Interest vs. position
- The effects of conflict

Stages of Conflict

Conflict Resolution Strategies

- Evaluate when to use each strategy
 - Yielding
 - Withdrawing
 - Smoothing
 - Contending
 - Compromise
 - Problem Solving

Problem Solving

- Win/Win Approach

