

Dealing with Difficult People

A training seminar



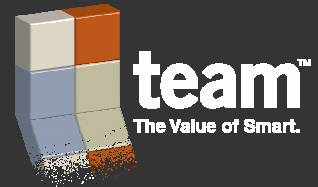
Multiple dates available!

To Register:

Go to Training Seminars and Workshops via Pipeline, Today!

Difficult Personality Types

- Bullies
- Gripes
- Silent Types
- Yes People
- Just Say No Types
- Know It Alls
- Stallers
- Gossipers



Communication

- How do you handle conflict? (Exercise)
- Communicating with difficult personalities

Strategies

- Specific strategies for each type
- Scenarios- Practice working with difficult personalities