

## Excellence

We create and deliver the highest quality HR programs, services and outcomes.

Use the table below as a guide to the Excellence folder located within Accelerate.

Accelerate Resource	Type & Length	Behavioral Indicator	Areas of Special Focus/ Alignment/ Target Audience
<p>“HR Competencies: Mastery at the Intersection of People and Business”,  <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/45752">http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/45752</a></p>	Book : 287 pages	<ul style="list-style-type: none"> <li>-Provide high quality, professional products and services</li> <li>-Deliver beyond expectations</li> <li>-Seek higher standards</li> </ul>	Chapter 5: Talent Manager/ Organization Designer, Chapter 7: Operational Executor,
<p>“Achieving HR Excellence through Six Sigma”,  <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/52043">http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/52043</a></p>	Book : 216 pages	<ul style="list-style-type: none"> <li>-Provide high quality, professional products and services</li> <li>-Seek higher standards</li> </ul>	Chapter 1: What Do We Mean by HR Excellence?, Chapter 9: Achieving HR Excellence through Six Sigma
<p>“Women in Leadership: Gaining Leadership Excellence Through Effective Communication (Includes Simulation)”,  <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/COURSES/en_us_134277_ek">http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/COURSES/en_us_134277_ek</a></p>	Course: 1 Hour, 30 Minutes	<ul style="list-style-type: none"> <li>-Deliver beyond expectations</li> </ul>	Women in Leadership
<p>“The Good Ones: Ten Crucial Qualities of High-Character Employees”,  <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/82621">http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/82621</a></p>	Book : 282 pages	<ul style="list-style-type: none"> <li>-Provide high quality, professional products and services</li> <li>-Seek higher standards</li> </ul>	Chapter 3: Care, Chapter 4: Courage, Chapter 7: Humility, Chapter 10 - Presence
<p>“Who Kidnapped Excellence?: What Stops Us from Giving and Being Our Best”,  <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/58356">http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/58356</a></p>	Book : 163 pages	<ul style="list-style-type: none"> <li>-Deliver beyond expectations</li> <li>-Seek higher standards</li> </ul>	Chapter 5: Passion Meets N. Different, Chapter 9: Ownership Meets Poser, Chapter 11: What Every Leader, Manager, Supervisor, and Employee Must Know About Excellence

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<b>Performance Consulting: A Strategic Process to Improve, Measure, and Sustain Organizational Results, 3rd Edition,</b> <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/78489">http://waynestateuniversity.skillport.com/skillportfe/main.action?path=summary/BOOKS/78489</a>	Book : 311 pages	-Provide high quality, professional products and services -Seek higher standards	Chapter 3: Build Client Partnerships, Chapter 5: Identify Strategic Opportunities Proactively,
<b>The Leadership Challenge, Fourth Edition</b> <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action#summary/BOOKS/RW\$29375: ss book:25097">http://waynestateuniversity.skillport.com/skillportfe/main.action#summary/BOOKS/RW\$29375: ss book:25097</a>	Book: 416 pages		
<b>Elements of Influence: The Art of Getting Others to Follow Your Lead</b> <a href="http://waynestateuniversity.skillport.com/skillportfe/main.action#summary/BOOKS/RW\$262165: ss book:38076">http://waynestateuniversity.skillport.com/skillportfe/main.action#summary/BOOKS/RW\$262165: ss book:38076</a>	Book: 305 pages		