

#### **Screening Resumes & Applications**

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#### Areas of Focus

- Value of Screening Applicants
- How to Screen Applicants
- Considerations When Screening
- Practice Opportunity



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#### Screening Activity: Highlight Key Factors in Job Description



Role of a Talent Management Coordinator

#### SCREENING ACTIVITY PROGRAM SPECIALIST JOB DESCRIPTION

#### **Essential Functions (Job Duties)**

#### **JOB PURPOSE**

Provides program management and administrative support to meet the needs of the Organization and Employee Development (OED) Department within the Human Resources Division. Plans, organizes and coordinates training programs and marketing activities for the promotion of new and existing OED initiatives and interventions. Provides administrative support for day-to-day office operations.

#### **ESSENTIAL FUNCTIONS**

Administer day-to-day office operations: receiving and directing incoming phone calls, visitors and guest trainers/facilitators; ensuring and adhering to departmental procedures as they pertain to "checking in and out" of training rooms; oversee departmental record keeping; handling all departmental financial record keeping (account reconciliation and projections), processing personnel and payroll transactions; prepare Special Payment Authorizations, Purchase Requisitions, Change Order Requests, Internal Requisition and Inter-account Bills, Travel Expense and Authorization Reports, and other documentation as needed to process transactions.

Coordinate department training calendars and schedules through the use of outlook/Zimbra and through the utilization of Training Seminars and Workshops. Provide training support for other departments who seek



#### Screening Activity: Creating an Evaluation Grid

#### OED Program Specialist – Screening Questions

	3 Years Office Administration  Budget reconciliation/ finance record keeping/ transactions Coordinate calendars with Outlook/ Zimbra	Marketing Expertise Initiate/plan thorough "marketing plans/campaigns" to extend reach of message Design & develop materials	Program/Project Management	Associate Degree - courses in: Project mgmt. Business Marketing HR Bachelor pref.	Computer Skills  MS Office  Publisher or Adobe Create Suite	Customer Service Experience	Prior Work Experience in Marketing, HR, Training
	Number of Years	Number of Years	Number of Years	Yes/No Degree Title	Software Skill	Yes/No	Yes/No
Candidate Name							

#### Put Lots of Weight on Cover Letters

Shows personality

Quickly summarizes

First impressions

No letter = no interview?



**Grading Resumes** 

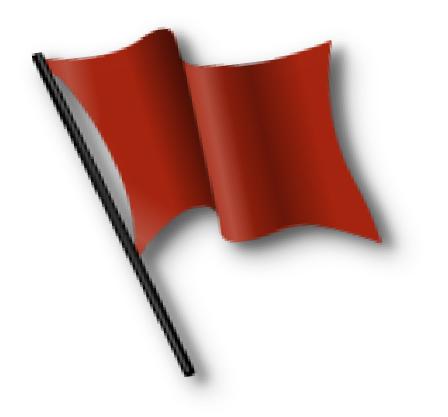
Readability

Match the position

Job characteristics



#### Red Flags



# What Red Flags May Be Found?



#### Accelerate's "Recognizing Red Flags" Summary



- Unexplained Career Gaps
- Job Hopping
- Vague Statements
- Static Careers
- Sloppiness

Clarify - Define - Tighten



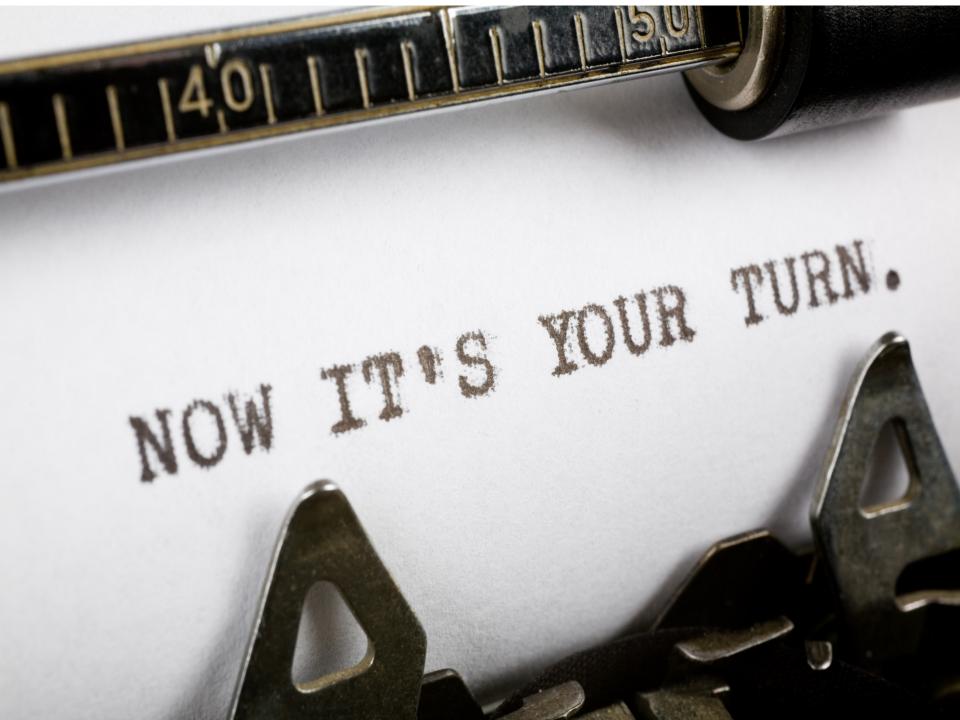
#### **Internet Search?**

## Good source of information

Use it as a tool

Not a deciding factor





#### **Initial Phone Interview**

First impression Prepare questions Communication skills Quick and easy

### What Phone Screen Questions Would You Ask a Potential Program Specialist?





#### Phone Interviews – Possible Questions

- Job History
- Salary
- Travel & Relocation
- Goals
- Strengths & Weaknesses
- Start Date





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