

UPTF Vision Coverage Frequently Asked Questions

Q. How can I verify that I have vision coverage?

A. You can view your employee benefits statement on the WSU Pipeline (<http://pipeline.wayne.edu>). Once you are logged on click the “Employee” tab, under “Employee Self-Service” click on “Benefits and Deduction”, click on “Benefit Statement”, then click on the “Select” button.

Q. What coverages are provided by the program?

A. A detailed summary on the two vision program options is posted on the HR website at <http://www.wayne.edu/hr/tcw/health-welfare/vision-summary.pdf>

Q. Will I receive an ID card for the vision coverage?

A. Yes, two ID cards are issued in the employee’s name. Your group number and name will be displayed on your card.

Q. What is my member ID number?

A. Your EyeMed vision coverage ID number is your 9-digit Wayne State University employee ID number (or Banner ID number). It is displayed on your paycheck stub in the upper left corner (Ident. No.) or on your One Card next to your photo.

Q. How do I use my vision benefits?

A. To access your EyeMed benefit:

1. Locate a Provider (www.eyemedvisioncare.com)

A complete listing of provider locations can be accessed through the EyeMed website at www.eyemedvisioncare.com; or by calling 1-866-723-0514. (You will choose “Select” as the network option from the provider locator drop-down box on the website.)

2. Schedule an appointment. At the time of the appointment, please mention that you are an EyeMed member.
3. When you arrive, identify yourself as an EyeMed Vision Care member and present your ID card or provide your Banner ID.
4. Pay co-payments and any out-of-pocket expenses to the provider at the time of service.
5. The EyeMed provider will take care of the rest!

Q. How can I contact EyeMed if I have additional questions?

A. You can reach EyeMed’s customer service department at 1-866-723-0514.

Q. What is the cost for the vision coverage if elected on a voluntary basis?

A. The cost of the program is provided on the Voluntary Dental & Vision Plan Program Enrollment/Change Form for Part-Time Faculty which is available through the following link: <http://hr.wayne.edu/hr/tcw/other-benefits/uptf-dental-vision-form.pdf>