



Applications Technical Advisor

Issued 1/1/04

Application Technical Advisor	PN332	Salary Sch: IP, SG 16	EEO Code: 50	FLSA: exempt
Union: P&A Union, Local 1979, UAW				

Basic Purpose:

Positions in the Applications Technical Advisor classification are at a leadership level responsible for providing a mastery of skills and comprehensive knowledge of a particular field of specialization to support the completion of difficult project assignments identified as mission critical to the University or customer organization. Incumbents have well-developed leadership qualities in planning, conducting, supervising and evaluating the progress of large, possibly multiple, projects. Incumbents are the Subject Matter Expert for a leading edge application technology with use across the University, a significant aspect of a legacy or enterprise system application or a series of complex interrelated operations. They provide consultative technical guidance in an effort to extend their subject matter expertise to other IT professionals and across the University. Incumbents assigned to this classification operate as self directed with significant latitude for evaluating progress and results, recommending major changes in procedures and developing technology plans for the future.

Essential Functions:

- Plan, conduct and lead assignments, generally involving large complex, possibly multiple, projects; review progress and evaluate results;
- Technical consultant with vendors, outside contractors, University IT staff and non-technical staff by providing expertise on assigned critical application, technology or system;
- Evaluate progress and results; recommend major changes to procedures or the design and integration of solutions with applications, technology systems; and provide advice on optimal approaches;
- Lead, schedule and supervise project work to successful completion of deliverable;
- Provide technical direction and support to a significant or unique aspect of a legacy or enterprise system application or a series of complex interrelated applications;
- Keep abreast of emerging technologies or new applications that could have a significant impact on the assigned technology or application;
- Provide third tier, 24-hour support for a critical application or technology; and
- Operate with considerable latitude and self-direction for unreviewed actions or decisions.

Minimum Qualifications:

- Recognized technical specialist in the assigned application or technology;
- Broad knowledge of IT tools and technologies acquired through several years of professional experience in system integration assignments;
- Skill in project leadership and coordination;
- Skill in solving highly complex problems quickly and within a limited timeframe;
- Ability to work effectively with customers, technical staff, and vendors to resolve problems;
- Established leadership qualities;
- Knowledge and experience in developing technical solutions to solve business problems; and
- Skill in oral and written communication.
- Demonstrated expertise in the assigned application or technology typically acquired through formal undergraduate computer science program and several years of direct experience in the application or technology;
- Recognized technical specialist in an assigned application or technology;
- Demonstrated project leadership abilities;
- Recognized expertise in solving highly complex problems quickly; and
- Ability to work effectively with customers, technical staff and vendors.